

Hosted Voice over IP Services

Level the Playing Field For your Business

Want more voice service capabilities for your business? With Airband, more is what you'll get. Airband levels the playing field for small to mid-sized businesses by giving you the advanced calling functionality employed by Fortune 500 companies at prices you can afford.

With Airband's hosted VoIP service, you can eliminate the daily hassles associated with managing on-site phone systems, freeing up resources to focus on more strategic initiatives. You can save money and time immediately with fast installation intervals, online training for your employees, and easy access to a web-portal for customization and administration.

Eliminate Upfront Capital: Get all the features and functionalities of an enterprise service without the high capital expense to purchase a phone system.

Scale One Employee at a Time: With Airband's Hosted VoIP service, you can easily grow from 5 to 200 employees or more, adding one voice station at a time. This flexibility ensures that you pay for only what is required for your business at any time.

Lower Total Cost of Ownership: Eliminate the headaches associated with maintaining and upgrading an onsite phone system without giving up the control.

Optimize Bandwidth Usage: Airband's Hosted VoIP service is provided over our fixed-wireless network with integrated voice and data access. This means your bandwidth can be dynamically allocated between voice and data traffic to help avoid waste.

Enhanced Employee Productivity: With our integrated call management application, your employees can customize their voice services from their computer, reducing administrative time and resources. Features such as call forward and simultaneous ring ensure that important calls are not missed. Voice mail to email integration enables employees to listen to their voice messages via a .WAV file from their email application.

Investment Protection: Airband's service is based on industry standard protocols (Session Initiation Protocol - SIP) that ensure your phones can take advantage of new features and applications as they are introduced – protecting your investment for years to come.

Key Benefits

Lower Cost of Ownership

Full-Featured Service

Unmatched Scalability

Easy Customization

The Airband Difference

Airband's VoIP services are delivered over our **Private IP Network** where voice traffic is prioritized to ensure enterprise-class **Quality of Service (QoS)** and the reliability you demand for your mission-critical communications. Unlike consumer-based VoIP offerings, Airband's VoIP services are monitored and managed by our **24x7 support staff** at our Network Operations Center. Additionally, all Airband services are covered by a Unified Service Level Agreement that gives our customers additional peace of mind.



Features Available With Hosted VoIP Stations

Desktop Call Management: Our Enterprise Assistant Toolbar makes it easy for users to take advantage of robust VoIP features with just a click of the mouse. This tool is integrated with the web browser and Outlook so users can customize their own call management functions such as call forwarding, turn on/off do not disturb, selective call acceptance and other features right from their desktop.

Find-Me Functionality: Use the Simultaneous Ring feature to ring multiple phones at the same time when calls are received at the office. Or customize Call Forwarding to specified numbers so important calls are not missed.

Voice Mail – Email Integration: Users can receive an email notification every time a call is received. The voice mail .WAV file is attached to the email so users can listen to voice messages immediately and forward it to others with comments. Users also have the ability to specify the email box(s) for forwarding voice mails.

Business Applications

Hunt Groups: Hunt groups can be set up for sub-groups of users to handle incoming calls. Various "hunt" schemes such as circular, order list, or simultaneous can be customized to meet business requirements.

Auto Attendant: Leverage the automated receptionist feature to answer the phone with a customized message and options for connecting to the operator, dialing by name or extension or connecting to a general department extension, e.g., sales, customer support.

Receptionist: A feature-rich desk top application with easy-to-use design that enables professional call handling. Critical information is available to the receptionist in real-time for accurate delivery of calls and messages.

Standard Package

- Unlimited local minutes
- 200 free continental US long distance minutes per station
- 911 support
- One free directory listing per customer
- Online access to Customer Resource Center for application downloads, documentation, software applications and training

Supported Equipment

- Polycom SoundPoint IP Phones: 331/35, 450, 550/60, 650/60
- Panasonic Phones: cordless TGP500/550 & TPA50, UT 123/133/136
- Conference Phones

Additional Services

- Toll-Free numbers and national toll-free directory listing
- Analog/Fax lines
- IP Fax

Station Features

- Account Codes
- Alternate Numbers
- Anonymous Call Rejection
- Call Blocking
- Call Forwarding
- Call Pick-up / Transfer
- Call Waiting
- Caller ID
- Do Not Disturb
- Last Number Redial
- N-way Calling Conference
- Outlook Integration
- Privacy / Priority Alert
- Remote Office
- Selective Call Acceptance
- Selective Call Reject
- Sequential Ring
- Simultaneous Ring
- Speed Dial
- Three-way Calling
- Voice Mail

Applications

- Auto Attendant
- Enterprise Assistant Toolbar
- Hunt Groups
- Receptionist

