

Advanced Functionality Available With Hosted VoIP Service

Desktop Call Control Software: Our Enterprise Assistant toolbar makes it easy for users to take advantage of robust VoIP features with just a click of the mouse from their computer. Setting up conference calls, updating find-me functionality and initiating a call from within a web page or email has never been simpler.

Find-Me Functionality: Never worry about missing an important call again. You can designate either all or only specific callers get to you no matter where you are.

Remote Office: Leverage all the advanced features from any location, a great feature for mobile and teleworkers.

Paging: Intercom paging to individuals or groups is easy with your Polycom phones. Airband can also integrate with an overhead paging system when needed.

Voice Mail to Email Integration: Check your voice mails without using your phone. Receive emails that notify you every time you receive a voice mail. The .WAV voice mail file is attached to the email so that you can listen to it on the spot and forward it to others with your comments.

Call Center Capability: You no longer need to invest in a costly ACD to benefit from powerful call queuing capabilities and real-time performance reporting.

Administrative Control: We put you in control of modifying your services - including billing codes, caller ID, hunt groups, auto attendant recordings - online anytime via the web portal.

Standard Package

- Five station minimum
- 2 Mbps or higher dedicated data
- Administrator and end-use access to Airband Phone Portal
- Unlimited local minutes
- 200 free domestic long distance minutes per station
- Online access to Customer Support Center

Supported Equipment

- Polycom SoundPoint IP Phones
- Polycom SoundStation 4000
- Cisco IP Phones (specific features not supported)

Features

- Account codes
- Alternate numbers
- Anonymous call rejection
- Authorization codes
- Call blocking
- Call forwarding
- Call hold
- Call park
- Call pick up
- Call return
- Call trace
- Call transfer
- Call waiting
- Caller ID
- Click-to-call
- Consultation hold
- Device inventory
- Distinctive ring
- Do not disturb
- Enterprise Assistant toolbar
- Intercom paging
- Last number redial
- Multiple line appearance
- Music on hold
- Priority alert/ring
- Remote office
- Selective call acceptance
- Selective call forwarding
- Shared call appearance
- Simultaneous ring
- Speed dial 8 and 100
- Three-way calling
- Visual voice mail
- Voicemail notification
- Web portal

Additional Features

- Auto Attendant
- Call Center
- Communicator
- Receptionist



airband™